

**Federal Communications Commission
Washington, D.C. 20554**

**Emergency Access Advisory Committee (EAAC)
Minutes
July 8, 2011**

Welcome and introductions were made and called for by EAAC Co-Chair David Dzumba and Cheryl King. A list of the attendees is attached to these minutes as APPENDIX A. The Agenda for this meeting is attached as APPENDIX B. The minutes of the June 10, 2011 meeting were approved as revised. Karen Strauss gave an update on Twenty-First Century Communications and Video Accessibility Act (CVAA) and other activities of interest to the EAAC at the FCC. Karen reported on ongoing rulemakings of possible interest to advocates and consumers with disabilities as well as industry partners. Karen also announced that there will be a national test of the Emergency Alert System (EAS) on November 9, 2011 at 2:00 p.m. EST. Karen reported that FCC staff is continuing to work on all of the other proceedings that are required by the CVAA, including the advanced communication services, contributions to the TRS and the video description proceedings.

Cheryl King welcomed a delegation of visitors from Bahrain who were visiting the FCC through the FCC's International Visitors Program to learn about broadcast and telecommunications access for people with disabilities. Several members of the Bahrain delegation were deaf. For a list of those visitors, contact Cheryl King.

The EAAC then turned to a discussion of EAAC Survey Report, and the projected date for its release. It is hoped that the EAAC Survey Report can be released before the end of July.¹ Following the Survey Report discussion, the EAAC touched on how the Blue Skies discussion from June would inform the recommendations development. It was suggested that the way to proceed was to look at the survey results and identify the needs and the functions that are not here today. From there, look and see if there are solutions or what solutions might meet those needs and then we could break into technical feasibility and policy discussions on each of those solutions.

The EAAC took a break for lunch. After lunch, Mark Fletcher of Avaya, Inc. provided a PowerPoint presentation on NG9-1-1 - Persistent Contextual Collaborative Conferencing (PCCC), a look into a new process for handling Emergency Callers in the 9-1-1 call center that "anchors" the caller and associated media in a centralized conference bridge. Additional resources and agencies can then be "invited," or added in an ad hoc manner as needed for accessibility and dispatching options, allowing all parties to have available to them the relevant information. PCCC eliminates the "Collect and Forward" mode of operation deployed today. A copy of the PowerPoint presentation is available at: www.fcc.gov/cgb/dro/EAAC.

¹ Note: The EAAC Survey Report was released on July 21, 2011. See: <http://transition.fcc.gov/cgb/dro/EAAC/EAAC-REPORT.pdf>.

The EAAC then entertained a discussion for the development of process for drafting recommendations to the Commission per EAAC statutory responsibility. A list of the statutory recommendations is attached as APPENDIX C. David Dzumba announced that he was aware there was now an on-line “*wiki*” for the development of the recommendations and sharing of resource documents, and that all EAAC members were invited to join online. It was suggested and decided that there would be three subcommittees: policy, technical, and a coordination subcommittee. Greg Fields (RIM) with Norm Williams and Christian Vogler (Gallaudet TAP) were designated as co-chairs for the technical subcommittee. Sheri Farinha (NAD, NorCal and TDI), Bob Mathers (USDOJ) and Angel Arocho (Comcast) were designated as co-chairs of the policy subcommittee. David Dzumba (TIA and Mobile Manufacturers’ Forum), Richard Ray (LA City and NENA Accessibility Committee), Patrick Donovan and Cheryl King both of the FCC, DeWayne Sennett (AT&T) and Gregg Vanderheiden were designated to serve as the coordination group. Cheryl King prepared, on site, a list of dates for EAAC meetings and certain benchmarks, and provided a running list of those EAAC members who volunteered to serve on the various subcommittees. That document is attached to these minutes as APPENDIX D.

Public comment was called for but no one rose to speak.

The EAAC meeting was then adjourned.

APPENDIX A
EAAC Meeting
Friday, July 8, 2011

Attendance in person and on Conference Bridge

Bernard	Aboba	X
Angel	Arocho	X
Jim	Coleman	X
Ronnie	Cotton	X
Brian	Daly	X on phone conference bridge, Peter Musgrove will attend
Patrick	Donovan	X
David	Dzumba	X
Toni	Dunne	X
Sheri A.	Farinha	X
Greg	Fields	X
Laurie	Flaherty	X
Mark	Fletcher	X
Daniel	Fok	X
Matthew	Gerst	X
Kevin	Green	X
Eliot	Greenwald	X
Gunnar	Hellstrom	X
Brad	Hodges	X off and on, is at AFB conf. that day
Brendan	Kasper	X
Marte	Kinder	X
Cheryl	King	X
Rebecca	Ladew	X
Chris	Littlewood	X
Robert	Mather	X
Paul	Michaelis	X
Don	Mitchell	X
Peter	Musgrove	X
Jim	Nixon	X
Donna	Platt	X
Richard	Ray	X
Marcie	Roth	X
Henning	Schulzrinne	X
Gregory	Schumacher	X
Susan	Sherwood	X
Alfred	Sonnenstrahl	X
Karen	Strauss	X
Gregg	Vanderheiden	X
Arnoud	Van Wijk	X
Christian	Vogler	X
Joel	Ziev	X

APPENDIX B
Federal Communications Commission
Washington, D.C. 20554

Emergency Access Advisory Committee (EAAC)
Working Agenda
July 8, 2011

- | | |
|---------------------|---|
| 10: 30 – 10:45 a.m. | Welcome and Introductions
EAAC Co-Chairs David Dzumba and Richard Ray |
| 10: 45 – 10:55 a.m. | Review and approval of minutes of
June 10, 2011 meeting |
| 10:55 – 11:05 a.m. | Update on FCC activities (10 minutes) |
| 11:05 – 11:30 a.m. | Discussion of EAAC Survey Report |
| 11:30 – 12:00 noon | Discussion of Blue Skies outcome |
| 12:00 – 1:00 p.m. | Break for lunch |
| 1: 00 – 2:00 p.m. | NG9-1-1 - Persistent Contextual Collaborative Conferencing
(PCCC). A look into a new process for handling Emergency Callers in the 9-1-1 call center that
“anchors” the caller and associated media in a centralized conference bridge. Additional resources
and agencies can then be “invited,” or added in an ad hoc manner as needed for accessibility and
dispatching options, allowing all parties to have available to them the relevant information. PCCC
eliminates the “Collect and Forward” mode of operation deployed today. (Mark Fletcher- Avaya) |
| 2:00 - 3:15 p.m. | Discussion and Development of process for drafting
recommendations to the Commission per EAAC statutory
responsibility |
| 3:15 – 3:30 p.m. | Public Comment period (open mike) |

APPENDIX C

EAAC recommendations shall include the following, taking into account what is technically and economically feasible:²

TECHNICAL

protocols, technical capabilities, and technical requirements to ensure the reliability and interoperability necessary to ensure access to emergency services by people with disabilities

technical standards for use by public safety answering points, designated default answering points, and local emergency authorities

technical standards and requirements for communication devices, equipment and technologies to enable the use of reliable emergency access

TECHNICAL AND POLICY

procedures to ensure that IP-enabled network providers do not install features, functions, or capabilities that would conflict with technical standards needed to achieve 9-1-1 emergency access by people with disabilities (AS SET ABOVE)

actions needed for the migration to a national Internet protocol (IP)-enabled network to achieve reliable, interoperable communication that will ensure access to emergency services by people with disabilities

deadlines by which interconnected and non-interconnected Voice over IP (VoIP) service providers and manufacturers shall achieve the actions required [], where achievable, and for the possible phase out of current-generation TTY technology to the extent that this technology is replaced with more effective and efficient technologies and methods to enable access to emergency services by people with disabilities

POLICY

rules to update the Commission's telecommunications relay services regulations with respect to 9-1-1 services, as new technologies and methods for providing such relay services are adopted by providers of such relay services

² Pub. L. No. 111-260, § 106(c).

APPENDIX D

EAAC Recommendations' Subcommittees and Deadlines per July 8, 2011 EAAC meeting

* December 7, 2011 recs to FCC

- Nov. 18, 2011 EAAC meeting
- Oct. 28, 2011 proposed date for recs to EAAC co-chairs
- Oct. 14, 2011 EAAC mtg
- Sept. 9, 2011 EAAC mtg
- August 12, 2011 EAAC mtg

Policy Subcommittee

- Sheri Farinha Co-chair (consumer rep)
- Angel Arocho Co-chair (industry rep)
- Matt Gerst
- Kevin Green/Susan Sherwood
- Donna Platt
- Brendan Kasper
- Chris Littlewood
- Bob Mather
- Joel Ziev
- Al Sonnenstrahl
- Brian Daly/Peter Musgrove
- Marte Kinder
- Don Mitchell
- Greg Schumacher

Technical Subcommittee

- Greg Fields Co-chair (industry rep)
- Norm Williams/Christian Vogler Co-chair (consumer rep)
- Gregg Vanderheiden
- Bernard Aboba
- Mark Fletcher
- Brian Daly/Peter Musgrove
- Gunnar Hellstrom
- John Snapp
- Ronnie Cotton
- Susan Sherwood
- Bob Mather
- Paul Michaelis
- Arnoud van Wijk
- Don Mitchell
- Greg Schumacher

Documentation and Coordination Subcommittee

David Dzumba
Cheryl King
Dwayne Sennett

Richard Ray
Patrick Donovan
Gregg Vanderheiden